

To Whom It Concern:

I am writing to draw your attention to the problem that I have experience doing my residence at spruce park apt. There is a lack of respect for the tenants property protection of our belongings as well as privacy. When talking to some of my neighbors they has express the lack of disrespect when the super, and their workers come in their home to do work.

I for one has just experience first hand what they has been telling me. In November 17, 2004, I came home to find my sofa, chair and tables moved in the middle of the floor and my picture knocked down behind my bookcase. I was devastated to find that some one had come in my home while I was away. I looked around to see if there was anything missing, I found nothing missing I hope there is nothing missing .

I checked the windows and door to see how they could have entered ,nothing was broken or damage. I started to move my furniture back in place, then I notice that someone had put an object on the radiator and where they had been there showed left over debris on the floor. I sweep up the debris and set down, I was very upset I knew now what had happen , the maintenance worker had come in to fix the radiator. I ask myself why was I not notified that he had to come into my apartment, no one told me anything until the next morning I left a note for the manager letting her know how I found my apartment when I return that nite. When I came home that nite about 5:30 or so, the manager had left a message on my machine saying that she did not need my permission to come into my apartment when there is an emergency, she stated if I would have come into her office she would have explained what had happen the day before. I felt that she should have called me before the next day , and most of all she should have left a note on my door before I entered my apartment to find my things move in the middle of the floor , debris left on the floor. I felt this was unprofessional and uncaring . I was very shaken and stress, this I had experienced twice in my life this was unbelievable, I was now paranoid all night, I put the night chain on the door and hardly sleep all night.

The next morning about 8:30 in the morning I was awoken with my door bell ringing, I wonder who could this be this early in the morning, I setup in the bed and the door bell ring again, I ask who was it , no one answered, I heard a key turn in the door, then they push the door and the nite chain stopped them from coming in all the way. I was shocked that this person was coming in on

me while I was still in bed. I called out again and ask who was it He said it was maintance, I open the door and ask him what was he doing coming in my apt while I was in the bed, I asked him why he didnt wait a minute to see if anyone was coming to the door. I said to him you just can't come in to a person home like that. He said he was sorry, and that I was right I ask him why didnt he leave a not on my door to let me know that he came into my apartment that it was an emergency. I explained to him that is the way it use to be with the last manager even PSE&G or The Cable persons let you kown that they came callin, they left a note.

I let the maintance man in to check the radiator, he left quickly, in about the time it took him to go downstair to the office, my bell rang from the intercom it was the manager, she was upset and stated in on me sayin that her worker had told her that I was very nasty with him, I started to tell her that I was not nasty with the worker ,I ...that is all I could get in because she dove in on me I was shocked about her tone of voice with me , she said she was sick of the tenants messin with her workers, I was trying to explain to her that the worker misunderstood me and that I at no time raise my voice at his person this is not my personality, yes I was very upset with the way I was disrespected in my home and the anxiety that they had cause me.

I started to cry because of the stress that they had cause. I was very upset. I called my daughter and told her what had just happen and how this manager went off on me and I had been the victim not her not the worker but me.

When it hit really hit me I thought what if my grand daughter had spent the night and I was gone out that early in the morning, and this man came in on her the way he almost did me. What if my man friend had stayed over and this worker came while he was in bed. what if.... this whole situation could have been a very bad incident. the total disrespect for privacy and rights of the tenant was missing.

This incident will not happen again, My life as well as others could have been changed thoes two days. When I wrote the manager the note that morning, I asked her if she are the renter that is in the office would accompany the worker /workers when there is an emergency and they have to come in my home, this is my home and I would expect that it be respected by whom ever come in it. And to inform me that the had come in while I was away, that way I would would know to check my belongings. I should'nt have to trust you in my home when I dont know you. If these workers are not accompany when they come in your home to make repairs we dont what they have done while they are there, Also I would think that the employer would want to protect their workers. now is the time to change the policy that a worker can enter a tenants home without the assist of a responsible person.

and without letting the tenant know that it was an emergency they had to enter their apartment. I would have greatly appreciated it ,this could have caused a lot of stress and hard feelings . And what could have been a tragedy.

From A Concerned

Tenant

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